

# RETURN MERCHANDISE AUTHORIZATION FORM

This form must be filled out and returned with all parts in its original packaging in order to be eligible for your credit. A restocking fee of **25%** may apply to all returns. Absolutely no returns on parts that have been installed and/or used will be accepted. Special order parts may not be returned, **NO** exceptions.

***ALL RETURNS MUST BE ACCOMPANIED BY THIS RMA FORM***

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

<p><b>How was this part ordered:</b> EBAY / WEBSITE / PHONE / AMAZON</p> <p><b>Date:</b> _____</p> <p><b>Sales Associate:</b> _____</p> <p><b>Order #:</b> _____</p> <p><b>Customer P.O. #:</b> _____</p>	<p><b>Action you wish to be taken:</b></p> <p>Issue Refund Core Refund More Info _____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>Please specify if another order has been placed w/ order number so the 25% Restock Fee will be waived. Order # _____</p>
<p><b>Reason for parts Returned:</b></p> <p>Wrong Part Ordered Shipping Error Core Part Return Do Not Need Anymore Warranty (see below) More Info _____</p> <p>_____</p> <p>_____</p>	<p><b>Ship all returns to:</b></p> <p><b>M.A.P. / P.A.</b> <b>attn: RETURNS</b> <b>2023 W Fullerton Ave</b> <b>Chicago, IL 60647</b></p> <p>Phone: 773-278-1300 Fax: 773-278-2970</p>
<p><b>All Warranty Parts need to have Serial and Model Number of Appliance Machine. No Exceptions!</b></p> <p>Serial # _____</p> <p>Model# _____</p>	

Please DO NOT return products without this form. This may cause a delay in processing and identification. All returns must be made within 30 days of purchase. You must contact us if a return is over 30 days old if you wish to return an item for any reason. All items that are shipped to you in the original manufacturer's packaging must be returned in the same packaging or it may not be eligible for a refund. We will not be held responsible for items damaged during returned shipping, so package appropriately. We highly recommend using a trackable shipping method when a part is returned back to us. Electrical parts that show signs of being installed absolutely cannot be returned. We cannot resell installed electrical parts, so all returns of electrical parts showing damage or signs of installation will be rejected without exception. If you have any questions please do not hesitate to contact us.